



Hospitality Suite

Epayment Ecosystem for
Small & Medium Hotels

Do not forget the attached
contact details of our dedicated
Merchant Relationship Executive..

With the **MIPS Hospitality Suite**, small and medium hotels can now take full benefit of a complete ecosystem with online booking system and also direct and secured payments (**QuickPay**).



With the online booking system ,rooms details can be previewed (price, description and pictures), availability checked and finally booked.

The system also caters for booking of “extras” (additional services such as airport transfer, breakfast, outings, etc.).

Quickpay is a **professional** and **secured alternative** to replace the Mail Order/ Telephone Order (MOTO).

With Quickpay, get paid **directly on your bank account** by **Email, SMS or QR code**. Full or deposit/ balance payments can now be taken prior to the arrival of your customers at the hotel in Mauritius via our secure ecosystem.

GDPR
READY



PCI DSS
COMPLIANT



3D
SECURE



QUICKPAY FEATURES

EPAYMENT ECOSYSTEM
FOR SMALL & MEDIUM HOTELS




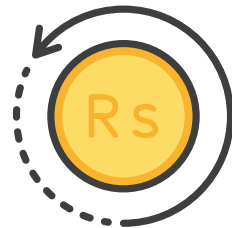
Payment requests

- By **email** with real time delivery status tracking
- By **QR Code** which you can copy in email or your billing software to allow direct payment through your phone. You can even just show your QR code to your client allowing him to pay directly on his phone.
- By Virtual POS, on same screen for 'on the spot payments'.
A special OTA mode is available, which helps securing payments through transmitted cards.
- Use our unique **deposit/balance** breakdown system: Ask for deposits and take the balance either manually or **automatically** on a scheduled date. Multiple balance breakdown is also possible.



Means of payments

- **VISA, MasterCard, Amex, Union Pay** ; for real time **instant** payments.
 - JUICE, Orange Money, Bank transfer; for asynchronous payments
- 
- Get paid directly on your bank account in MUR,EUR,USD,ZAR,GPB.
 - **Dynamic pricing** based on the issuing bank of payee, currency, nationality, etc. (E.g: discounts apply automatically in case of a special bank promo)



Refunds

- Refund the buyer directly on his credit card **instantly**
- Special access rights for Refunds
- Multiple **partial refunds**
- Keep **tracks** of refunds history
- One initiator and multi validators system, with **bottleneck tracking**
- Initiator can **upload evidences** (docs) for validator(s) to validate refunds



User-friendly Interfaces

- Really **easy to use** for merchant and buyer.
- QuickPay is an **online tool**. Nothing to install on your side.
- Buyer can pay on **any device** (Laptop, Desktop, Smartphone, Tablet).
- **Monitor** all your transactions **in one place**
- Payment page can be embedded in your **own website** or works also in a **standalone mode** if you do not have a website.



Customisation

- Easily **customize data** to include in payment tickets. Unlimited possibilities, great to match your own business needs.
- Customize your reports
- Easily customize your payment ticket **look and feel** with your logo.
- The payment URL can be customized (Ex: pay.yourwebsite.com)



Data analysis

- **Filter** and **export** whatever data you want. Ex : how much money do I earn from German guys needing a brushing on arrival and booking a deluxe room ? That's a dummy example. One click and you'll have it !
Or what is my income generated by women under 38 years old buying brown tshirts of size M last month ? Useful to set up targetted marketing strategies
- Keep track of **transaction history** for a customer
- Real time graphical monitoring of transactions using multiple criterias (Countries, Means of payments, Brands of cards, etc.)



Users Management

- Create **unlimited users** (operators)
- Different levels of **access rights** possible (View only, Operational), etc.
- **Chain of command** for validation of refunds



Security & Data Protection (GDPR)

- Process cards received from OTAs with **enhanced security** and **user friendliness** for your client.
- **No data stored your side**, we comply with Data Security at your place
- Users action logs
- **General Conditions Fraud Proof System**SM. Unique MIPS Feature to have Fraud Proof General Conditions
- **Logical Anti Fraud System**SM. Unique MIPS Feature to reduce Fraud using AI at logical level.
- **3D Secure System**

Mastercard
SecureCode

Verified by
VISA

AMERICAN EXPRESS
SafeKey

HOW IT WORKS?

Creating a payment ticket and paying requires only 3 simple steps:

1. CREATION

Create and send through email or SMS your payment request.

2. CUSTOMER

The buyer simply pays through his preferred payment mode

3. NOTIFICATION

The Merchant and the Buyer are notified with Receipts



CREATING THE TICKET

No app to download, just go online on my.mips.mu and everything is there.

1. Enter your Username and Password
2. Click on LOG IN

1. You create your payment ticket.

- Enter your customer details
- Enter the order details
- Either send an automatic email with your branding or get the payment link that you can send within your own email or even integrate the payment link within your own invoicing system.



Buyer



Merchant

2. The buyer receives an automatic branded payment email with the payment link and an order summary

3. Buyer is directed to the payment page

- He checks his order
- He enters his payment details and just... pay.

4. Alternatively, the client can:

- Pay just in front of you (the merchant) by scanning the payment QR code.
- Pay by scanning the same QR code you inserted in your paper bill or email
- Pay directly on your device



OUR PRICES?

FREE, gratuit, gratis, frei, noa, liberaj, मुक्त, Ελεύθερος

No monthly fees, no setup fees, no whatever fees.

MIPS takes **a fee** on a successful transaction. And that's all !



Merchant's income on one transaction.



- Merchant
- MIPS
- Financial Institution

GOOD TO KNOW !

What is 3D Secure?

3D Secure (3-domain secure), also known as Payer Authentication is a security protocol to prevent fraud in transactions with credit and debit cards online. This service is provided by major cards brands.

Payer Authentication is a three-part process. The parties involved are the seller, the buyer

(the bank that processes the payment) and card issuers (i.e., Visa or MasterCard).

With MIPS your payments go through the 3D Secure filter to authenticate the buyer as being the cardholder, thus decreasing drastically the risk of fraudulent transactions.



T: +230 698 00 20

BRN: C15133241

E: contact@mips.mu

www.mips.mu